

GUIDE TO YOUR MEDICAL RECORDS

ALL RECORDS ARE LOCATED AT THE FACILITY WHERE SERVICES WERE RECEIVED

For electronic form (Patient Portal “MyCareCorner.net”)

Call Informatics Dept. 254-720-2655 option 2

- **LIMESTONE MEDICAL CENTER**
Request Records with Admission clerk.
or Call Medical Records Dept.
254-720-2655 option 1
- **RUCKER CLINIC**
Medical Records
254-876-9020
- **FAMILY MEDICINE CENTER**
Medical Records Dept.
254-729-3411 Ext. 2703, 2704
- **RETTIG FAMILY HEALTHCARE**
Medical Records Dept.
254-729-3740 ext. 1760, 1767
- **BEHAVIORAL HEALTH**
254-729-3281 EXT. 2200
- **KOSSE COMMUNITY HEALTH CLINIC**
Medical Records Dept.
254-375-7001
- **WACO ADVOCACY**
S.A.N.E
254-752-9330
- **HOUSE CALLS**
254-729-4303
EXT. 1764, 1766

WHERE TO FILE A COMPLAINT:

COMPLAINTS:

Limestone Medical Center Privacy Officer, Julie Wilson,

CCO

254-729-3281 x2131

Compliance Hotline: 888-986-7962

LIMESTONE MEDICAL CENTER LICENSING AUTHORITY ,
COMPLIANT HOTLINE: 1-800-458-9858, OPTION 5
EMAIL: HFC.COMPLAINTS@HHS.TEXAS.GOV FAX: 833-709-5735

MAILING ADDRESS:

HEALTH AND HUMAN SERVICES COMMISSION
COMPLAINT AND INCIDENT INTAKE

MAIL CODE E-249

P.O. BOX 149030

AUSTIN, TEXAS 78714-9030